Tolmerra Water Authority

Understanding Your Water Bill

Fact sheet, 2026

41 Quarry Street, Wattleford | 1800 975 707 | tolmerrawater.example

Your bill has four sections: your account summary, your usage, your charges and how to pay.

The service charge is a fixed amount that covers the cost of keeping your connection ready, whether or not you use water. The usage charge depends on how many kilolitres you use.

A kilolitre is 1,000 litres. A typical four-minute shower uses about 40 litres, so 25 showers use one kilolitre.

If you think your bill is wrong, contact us on 1800 975 707 and we will review it free of charge.

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Contact. Questions about this document can be directed to our customer service team on 1800 975 707 or through the contact form on our website.