Tolmerra Water Authority

Backflow Prevention Guide for Businesses

Fact sheet, 2026

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Backflow is the unwanted reverse flow of water into the drinking water supply. It can happen if pressure drops in the network.

Businesses such as cafes, nurseries, car washes and workshops are required to fit a device suited to the hazard level.

Devices must be tested every year by a licensed plumber, and test results must be sent to the Authority.

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Contact. Questions about this document can be directed to our customer service team on 1800 975 707 or through the contact form on our website.